

Laura Almeida Marks MS HRM, SHRM-SCP, CEC

Laura A. Marks is a Consulting Partner with Thriving Talent Solutions (TTS), engaged in championing strategic partnerships elevate every aspect of Human Resources. With a commitment to excellence, TTS provides tailored solutions to drive organizational success and enhance workforce performance.

Ms. Marks served the South Florida business community professionally for thirteen years as Director, Talent Acquisition, Talent Management & Employee Records for Miami Dade College (MDC).

Prior to joining MDC, Laura held the title of Senior Manager of Talent Acquisition & Development with Noven Pharmaceuticals, Inc. During her tenure, leading a companywide project to implement innovative and strategic staffing initiatives, lead to a 6-Sigma Yellow Belt certification in support of the company's initiative to implement its first applicant tracking system.

She holds a Bachelor Degree in Business Management from St. Thomas University and is a graduate of Florida International University's Masters in Human Resources Management.

Ms. Marks holds certification in Six Sigma Yellow Belt, as is currently pursuing Green Belt certification. She holds certifications as Society of Human Resources Management (SHRM) Senior Certified Professional and earned SHRM's Credential in Al+HI (Artificial Intelligence + Human Intelligence).

She brings these credentials to bear through experience in workplace conflict resolution, employee relations (and supervisor/employee matters), career coaching and leadership development.

Her operational insights have been instrumental in successful roles in Employee and Labor Relations, Talent Management Development, and Professional Talent Acquisition and Retention. Project & Management Continuous **Process** Improvement. These include her role as Project Team Lead in the design and implementation of the college's first AI Chatbot deployed in employee-facing service areas of Human Resources, as well as Project Core Team member in the college's PeopleSoft (9.2 HCM cloud-based solution) Enterprise Resource Planning implementation, leading Absence Management & Time/Labor, Employee Relations (Disciplinary Actions) & Grievance module configurations.

Over the past twenty years, Ms. Marks has gained valuable experience in non-profit leadership through work with Florida International University, MSHRM Advisory Committee, HR Miami, Mission United Miami-Dade, Greater Miami Chamber of Commerce & Back on Track Network, Inc.